## FREQUENTLY ASKED QUESTIONS FOR STAGE II INVOICES

#### 1. We have a new Invoice

- Please see the reverse side of the invoice for further details about making payment including our mailing address and online payment options.
- The bottom of the invoice is a tear-off coupon which should be submitted with your payment if you are paying by check or money order.
- You may submit one check with multiple invoices. Please be sure to include the coupons for all invoices you wish to pay. We also recommend you note which invoices you are paying on the check.

#### 2. For what time period does this invoice cover?

- New certificates will be mailed in August and go into affect in September.
- The Stage II certificate is good for a term of one year.

## 3. Where can I review the department's fee regulations?

LDEQ Rules and Regulations can be found on our website.

# 4. The mailing address is incorrect.

- All changes in Stage II ownership and/or contact information require an updated and signed Stage II Application to Revise which can be found on our website.
- Copies of the most recent forms can be downloaded from the UST Division website

#### 5. For any other questions please contact your DEQ Financial Services representative

Attn: Chris Auzenne Phone: (225) 219-5337 LDEQ - Financial Services Division Fax: (225) 219-3868

PO Box 4303 Email: <u>Chris.Auzenne@LA.GOV</u>

Baton Rouge, LA 70821-4303 Website: <a href="http://www.deq.louisiana.gov/invoice">http://www.deq.louisiana.gov/invoice</a>